

**HARDSHIP UTILITY GRANT SCHEME — ENERGY DISCONNECTIONS**

*Question without Notice 367 — Answer*

**HON MATTHEW SWINBOURN (East Metropolitan — Parliamentary Secretary)** [5.06 pm]: I would also like to provide an answer to Hon Dr Steve Thomas's question without notice 367, which I also seek leave to have incorporated into *Hansard*.

[Leave granted for the following material to be incorporated.]

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- (1) Horizon Power and Synergy issued a total of 1,653 disconnection notices to residential customers in April 2022.
  - (2) Horizon Power and Synergy disconnected a total of 63 residential customers for non-payment, and re-connected 64 residential customers who had been disconnected for non-payment (includes disconnections prior to April).
  - (3) This information cannot be provided, as Synergy and Horizon Power do not receive or assess HUGS applications; this is done independently, by the Department of Communities. However, 807 HUGS payments were made by Synergy and Horizon Power in April 2022.
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